

EOFY MOVE SALE.

1 – 30 June 2023

TERMS AND CONDITIONS

- 20% OFF all online Courses.

Sale prices are valid only between 1 and 30 June, 2023. Limit one purchase per person. Sale does not apply to single apparatus Pathways, excluding current Students and or Grads redeeming the RPL to Diploma Sale option. RPL/upskill Sale item is redeemable only via Careers Team: (08) 9330 4570.

Pilates ITC advises Students prior to enrolment of the fees applicable to the training and/or assessment to be undertaken, as well as:

- The RTO's cancellation and refund policy.
- The nature of the RTO's guarantee should it not be able to deliver the training outlined in the agreement with the Student.

Payment plans will be developed so Students understand their financial obligations to the RTO and may budget accordingly.

As a Registered Training Organisation, Pilates ITC is required to implement a process or strategy to ensure fees collected in advance from students are suitably protected. We meet this requirement by accepting no more than \$1,500 upfront from each Student, which is the stipulated threshold prepaid fee amount (refer to Standard 7.3 of the Standards for Registered Training Organisations 2015). This principle does not apply when the fees of a learner are paid by a third party, for example, the Student's employer.

Deposit payment arrangements require Students to pay the deposit at the point of enrolment on the RTO's LMS, VETtrak. If government funded candidates transfer to another RTO then fees collected are subject to applicable state, territory or national legislation governing such arrangements.

Students who fail to pay the deposit will not be enrolled.

Pilates ITC provides Students with the best possible services and products. Under the consumer protection laws Students have 10 business days to reconsider enrolment, during this time you may cancel the enrolment – a penalty may be incurred, this is assessed on a case by case basis where resources have been allocated. This is called the 'cooling-off' period.

REFUND POLICY.

A Student may make an application for a refund for consideration by Pilates ITC. Requests for refunds need to be made in writing via email and submitted to the RTO Administration: administration@pilatesitc.edu.au. Refund Forms will thereby be issued.

If a Student withdraws prior to the training completion for reasons other than those related to occurrences beyond their control (see Compassionate/Compelling Refund), then Pilates ITC will offer up to a maximum of 30% refund for parts of the training not yet completed or undertaken. When fees have been paid/will be paid by an employer and the candidate leaves that place of employment, no credit will be available to either the candidate or the employer. Fees paid for a particular individual's training is non-transferable.

PILATES ITC

Please note that all refunds will be at the discretion of the Chief Executive Officer, Frances Cahill. "Course Delivery" attended, resources and textbooks provided, administration and deferment costs and fees incurred, will be deducted from the total refund amount provided. Please allow 10-working days to receive your refund.